



Need to return an item?

If you need more info just ask us at help@bluebungalow.com.au or call **1300 880 635**

To return your items: complete the form on the reverse with your order details and tell us if you would like a refund, credit note or exchange. Make sure your order is returned within 30 days of receipt, **FOR HEALTH AND SAFETY REASONS WE DO NOT ACCEPT RETURNS OF SALE ITEMS, EARRINGS OR SWIMWEAR WITHOUT HYGEINE TAGS.**

Before you send your returns to us, please check that:

1. All return items are in the original condition in which they were sent (unwashed)
2. All items have their tags attached and are in original packaging
3. A copy of the invoice and this form is enclosed within the return parcel

Return to Blue Bungalow Returns, PO Box 2400, Ascot, QLD, 4007

Your return can take up to 8 days to be delivered to us and will be processed within 5-7 working days of receipt. For any other information regarding our policy, please see our returns policy on our website:

www.bluebungalow.com.au/returns

Your order summary:

Date: _____ First name: _____ Last name: _____ Order number: _____

| PRODUCT NAME | PRODUCT CODE | QTY | REASON CODE | REASON FOR RETURN CODES |
|--------------|--------------|-----|-------------|--|
| | | | | 1 = Changed my mind 2 = Doesn't suit me 3 = Too big 4 = Too small 5 = Incorrect item received 6 = Damaged |
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Please circle your preference: Refund Credit Note Exchange

Exchanges

If you would like an exchange you can request the item/s below. If the size is unavailable, we will contact you. Items can only be exchanged if they are the same value, please contact us if you would like to exchange for an item of greater or lesser value.

Style name: _____ Colour: _____ Size: _____